

# Telephone Banking

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## Toll-Free 24 hour banking

With telephone banking and a touch tone phone, you will have the ability to obtain:

- Account Balances
- Cleared Checks
- Deposit Information
- Account Transfers
- Loan Payments
- ATM Transaction Information

Users can change a Personal Identification Number (PIN) by:

1. Dial 1-877-936-2693
2. Select "1" from the options menu
3. Enter the last 4 numbers of the social security number used to open the account as your current PIN number
4. Enter any 4 digit number as your new PIN number (must be different from your current PIN)
5. Any further inquiries will require your new PIN

If you wish to have access to your account(s) using **Telephone Banking**, please complete the required information below, sign and give to one of our Customer Service Representatives at either bank or send it through our secure online banking email at: [bookkeeping@fbnwfl.bank](mailto:bookkeeping@fbnwfl.bank).

Name: \_\_\_\_\_

Phone #: \_\_\_\_\_

Account # (s): \_\_\_\_\_

\_\_\_\_\_

Signature: \_\_\_\_\_